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**Newsletter n. 8 • May 2026**

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## **Welcome to the #ComplianceServices project's 8<sup>th</sup> newsletter!**

The Compliance Services project brings the latest news and updates on changes in the EU energy labelling and ecodesign regulations.

**In this edition of the newsletter, we inform you about new materials**

- **on the proper display of energy labels to consumers at the points of sale,**
- **on new energy labels for smartphones and slate tablets also for distribution to consumers and**
- **on upcoming changes in ecodesign requirements for water heaters.**

We also invite you to fill in a **survey** with your feedback on the Compliance Services tools and guidelines provided to you.

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**What exactly are the dealers' requirements for displaying the energy labels? Take a look at our webinar presentations, QA document and specialized guides!**

## Presentation and QA document from dealers' webinar

Take a look at the presentation from our specialized webinar which took place on the 10th of February 2026!

The subject of the webinar was to explain the requirements on how energy labels and other related information must be made available to consumers at point of sales – covering both physical and online shops, as well as advertisements, with a focus on information relevant to all product categories covered by energy labelling requirements.

**The presentation** and a **Questions and Answers document**, with answers to questions received from dealers, can be found here:

<https://www.product-compliance-services.eu/dealers-and-installers/webinars-e-learning/webinar-dealers-energy-labelling-requirements-has-been-held>



### Webinar



**Energy labelling requirements for dealers:  
An overview of key issues and rules**

A webinar for dealers of products with an energy label

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### Quick guides for dealers

The Compliance Services project has also prepared four specialized **quick guides** describing further details on how energy labels and related information shall be made available to consumers at the points of sale. Please find these guides available for download here:

- Energy labelling in **online sales**: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/online-sales>
- Energy labelling in **physical shops**: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/physical-shops>
- Energy label related information in visual **advertisements** and other materials: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/visual-advertisements-and-other-materials>
- **Minimum sizes** of the energy labels: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/minimum-sizes-of-the->

[energy-label](#)

Feel free to share these guides within your organisations!

Quick Guide

Dealers



**How to ensure compliance  
when selling online**

**Smartphones and slate tablets are the latest category of products that are marked by energy labels, when offered for sale to consumers.**

What exactly is the content of the energy label for **smartphones and slate tablets**? Find out more in a **quick guide for consumers**, which is available here: <https://www.product-compliance-services.eu/dealers-and-installers/product-specific-guidelines-dealers-installers/guidelines-for-dealers/smartphones-and-slate-tablets/quickguide-smartphones-slate-tablets-consumer-guidelines>

You can distribute this quick guide to interested consumers or it can assist you in answering consumers' questions on the energy label.



### **New energy label for smartphones & slate tablets**

Explanations for Consumers



**The new energy label for smartphones and slate tablets provides valuable information including battery lifetime, robustness against damage and repairability**

### **New ecodesign requirements for water heaters: What and when?**

In April 2026, member states voted in favour of a **new ecodesign regulation for water heaters**. The vote of the European Parliament is still pending and is expected in autumn 2026. Find out more details about the timing and key changes in the legislation here:

<https://www.product-compliance-services.eu/suppliers/product-specific-guidelines/water-heaters/water-heaters>



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WATER HEATERS

WATER HEATERS

➤ **Coming soon**

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## Please, help us to better understand your needs and preferences – Survey

Please, let us know what do you think about the quick guides and guidelines, webinars, individual helpdesk and other tools from the Compliance Services project and what suggestions do you have for us to improve both in format and topical coverage!

Fill in the **EU Survey questionnaire**: <https://ec.europa.eu/eusurvey/runner/CompliancesServicesUserSurvey>

✕ EU Survey

Compliance Services project's user satisfaction survey

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## Do you have a question? Let us know!

Please, follow us for more news to learn about the upcoming changes to the energy labelling and ecodesign policies! Do you have a question? Get in touch:

- Project **website**: <https://www.product-compliance-services.eu>
- **ServiceDesk**: [www.product-compliance-services.eu/compliance-service-desk](http://www.product-compliance-services.eu/compliance-service-desk)
- **LinkedIn** project news: <https://www.linkedin.com/company/product-compliance-services>
- Contact us via the project **e-mail** address: [project@product-compliance-services.eu](mailto:project@product-compliance-services.eu)
- Feel free to share this **newsletter** to colleagues who might be also interested: [Sign up for the project newsletter - Compliance Services](#)
- **E-learning**: <https://elearningcomplianceservices.adene.pt/>

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