

[View this email in your browser](#)



Newsletter n. 9 • October 2026

Welcome to the #ComplianceServices project's 9th newsletter!

The Compliance Services project provides the latest news and updates on changes in the EU energy labelling and ecodesign requirements.

In this edition of the newsletter, we inform you about:

- **Webinar for dealers on energy labelling requirements**
- **Change to the energy label for tumble dryers**
- **New guides for dealers on energy labels in shops**
- **E-learning platform for dealers and suppliers**
- **Help-desk service for individual questions**

What exactly are the dealers' requirements for displaying energy labels in physical and online shops? We invite you to a webinar on October 21st, 2026

This webinar will explain how energy labels and other related information must be made available to customers at the points of sale.

The webinar will cover both physical and online shops, as well as advertisements. The information is relevant to all product categories covered by energy labelling requirements.

Invitation and more information [here](#)

You can register for the webinar using this link [here](#)

While registering, you can also use the opportunity to submit your individual questions on energy labelling at the points of sale!



Webinar



Energy labelling requirements for dealers: An overview of key issues and rules

A webinar for dealers of products with an energy label

The Compliance Services project has also prepared four **specialised quick guides** describing further details on how energy labels and related information shall be made available to customers at the points of sale. Please find these guides available for download here:

- Energy labelling in online sales: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/online-sales>
- Energy labelling in physical shops: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/physical-shops>
- Energy label related information in visual advertisements and other materials: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/visual-advertisements-and-other-materials>
- Minimum sizes of the energy labels: <https://www.product-compliance-services.eu/dealers-and-installers/quick-guides/minimum-sizes-of-the-energy-label>

These guides are also available in German, French, Italian, Czech, Portuguese

and Danish (language selection in the upper right corner). Feel free to share these guides within your organisations!

Quick Guide**Dealers****How to apply energy labels
correctly in the shop**

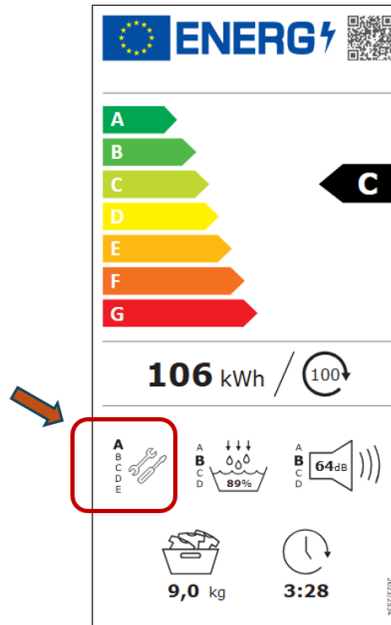
New energy labels and product information sheets for tumble dryers from January 1st, 2027

From January 1st, 2027, suppliers will have to distribute new energy labels and product information sheets with a new repairability information for all household tumble dryers on the EU market. On a voluntary basis, suppliers have been allowed to distribute products only with the new energy label since November 24th, 2025.

The new version of the energy label includes a pictogram showing the repairability class, which indicates how easily key components of the tumble dryer can be accessed and repaired. The new product information sheet provides further information on repairability, e.g. the number of disassembly steps required, the type of fasteners used, the type of tools needed for repair, and the availability of repair information.

From January 1st, 2027, all new units of tumble dryers will have to bear this updated energy label, but the sale of units placed on the market (for example in stock of dealers) before this date is possible with no time limits. In online shops, the new energy label should be shown in any case by then unless you only sell units of a model that were in stock/placed on the market before 2027.

More information on the Compliance Services portal, sections for [suppliers](#) and for [dealers](#).



E-learning – Compliance Services e-learning platform

The Compliance Services e-learning platform supports suppliers, dealers, and other stakeholders in understanding EU product policy, including energy labelling, ecodesign requirements, and legal obligations for market compliance.

Users can choose whether to register in order to access the course and obtain a certificate, or to use the free navigation option. The latter allows users to access content without prior registration, but does not enable them to save their learning history or receive a certificate for completed courses.

Start learning [here](#)

Free, online, with a certificate of completion



**Discover the Compliance Services
e-learning platform!**

MODULES CURRENTLY AVAILABLE



Product Policy
in a Nutshell



Tumble Dryers
for Suppliers
and for Dealers



Smartphones and
Tablets for Suppliers
and for Dealers



Local Space Heaters
for Suppliers



Short quiz



Multilingual access



Certificate

Do you have a question? Let us know!

Please follow us for more news and updates about the upcoming changes to the energy labelling and ecodesign policies! Do you have a question? Get in touch:

- Project **website**: <https://www.product-compliance-services.eu>
- **Help Desk**: www.product-compliance-services.eu/help-desk
- **LinkedIn** project news: <https://www.linkedin.com/company/product-compliance-services>
- Contact us via the project **e-mail** address: project@product-compliance-services.eu
- Feel free to share this **newsletter** with colleagues who might be also interested: [Sign up for the project newsletter - Compliance Services](#)
- **E-learning**: <https://elearningcomplianceservices.adene.pt/>

Project consortium

coordinated by



AUSTRIAN ENERGY AGENCY

European organisations

ASSOCIATION OF
THE EUROPEAN HEATING
INDUSTRYEUROPEAN HEAT PUMP
ASSOCIATION

SOLAR HEAT EUROPE



SOLARPOWER EUROPE

ENVIRONMENTAL
COALITION ON STANDARDS

National organisations

ADEME
Agence de
l'environnement et de
la maîtrise de l'énergie
FranceADENE
Agência para a energia
PortugalALTROCONSUMO
EDIZIONI srl
ItalyAPED
Associação Portuguesa
de Empresas de
Distribuição
PortugalENERGI TYRELSSEN
Danish Energy Agency
DenmarkSEVEN
The Energy
Efficiency Center z.u.
CzechiaVORES BUREAU
Denmark

Compliance Services project is co-funded by the LIFE programme under contract n. 101120843.
Co-funded by the European Union. Views and opinions expressed are however those of the author(s)
only and do not necessarily reflect those of the European Union or CINEA.
Neither the European Union nor the granting authority can be held responsible for them.
WWW.PRODUCT-COMPLIANCE-SERVICES.EU

The information provided by this project reflects the team's understanding and as such is not legally binding. A binding interpretation of European Union law is the sole competence of the European Court of Justice. Any advice or instruction provided cannot substitute the requirements of the energy labelling and ecodesign regulations or the individual delegated acts, which are binding in their entirety and directly applicable in all EU Member States.

This project is funded by the European Union. Views and opinions expressed are, however, those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor CINEA can be held responsible for them.



Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).