

**Newsletter n. 3 • September 2025**

---

## **Welcome to the #ComplianceServices project's third newsletter!**

The Compliance Services project brings the latest news and updates on changes in the EU energy labelling and ecodesign regulations – mainly in the field of heating, air conditioning, PV products, smartphones & slate tablets and white goods (e.g. tumble dryers).

**In this edition of the newsletter, we provide you with links to our latest documents on smartphones and slate tablets**

---

## **Smartphones and slate tablets**

Are you a **supplier** of the smartphones and slate tablets?

- We invite you to register and participate to the **webinar** on 30 September 2025, where requirements of the energy labelling and ecodesign regulations to these product categories will be explained and discussed. Use your opportunity to ask us questions to be answered already with the registration!

More information and registration:

<https://www.product-compliance-services.eu/for-suppliers/webinars-e-learning/webinar-smartphones-slate-tablets-other-mobile-phones-and-cordless-phones>



### Webinar Invitation

**New ecodesign and energy labelling regulations for smartphones and slate tablets:**  
Become familiar with the new requirements  
A webinar for smartphones and slate tablets suppliers

*Ecodesign requirements apply to smartphones, mobile phones, cordless phones, and slate tablets placed on the EU market from the 20th of June 2025 onwards. Energy labelling requirements also take effect on the same date, but only for smartphones and slate tablets.*

*This webinar is aimed at suppliers and will provide participants with a clear overview of the requirements, including clarification of any potentially grey areas.*

We invite you to the upcoming webinar to learn more and to ask for more details!

|      |                                                                                   |                 |      |
|------|-----------------------------------------------------------------------------------|-----------------|------|
| Date | 30 September 2025 at 15:00 pm CEST<br><small>(Duration: 2 hours, 15:15pm)</small> | Please register | HERE |
|------|-----------------------------------------------------------------------------------|-----------------|------|

**Agenda:**

- New ecodesign and energy labelling regulations: brief introduction
- Key requirements: ecodesign
- Key requirements: energy labelling
- Clarification of grey areas in the regulations
- EPREL database: how to use the product database
- Market surveillance: what does it mean and what is your role in it?
- Compliance Services project: How we can help you
- Your Questions: Use your opportunity to ask questions!

Organized by Compliance Services project

Co-organizers:



- We also invite you to consult our **guide** that offers a concise overview of the key requirements from the ecodesign and energy labelling legislation that suppliers are required to comply with:

<https://www.product-compliance-services.eu/for-suppliers/product-specific-guidelines/electronic-devices/smartphones-slate-tablets-cordless-phones-and-other-mobile-phones/quick-guide-smartphones-slate-tablets-cordless-phones-and-other-mobile-phones>



### Ecodesign and energy labelling Supplier guideline

**Smartphones, other mobile phones, cordless phones and slate tablets**

Smartphones, other mobile phones, cordless phones and slate tablets are subject to ecodesign requirements, while (only) smartphones and slate tablets are subject to energy labelling requirements. The requirements apply to all products placed on the EU/EEA market.

**Ecodesign and energy label**

The EU sets ecodesign and energy labelling requirements for energy-related products to promote energy efficiency and reduce energy consumption. Over the past 25 years, an increasing number of products have become subject to such requirements, and from the 20<sup>th</sup> of June 2025, smartphones, other mobile phones, cordless phones and slate tablets (in this guideline named "tablets") are also covered by some of these requirements.

The guideline will help you gain a quick overview of the new requirements. The content and of requirements is described in the requirements:

- The Ecodesign regulation (EU) 2025/2653
  - Sets minimum energy and resource efficiency requirements, such as battery endurance, screen, water and drug resistance, reparability, recyclability, system updates, etc., and ecodesign requirements.
- The energy labelling regulation (EU) 2025/2654
  - Specifies rules to guide consumers to more energy-efficient and durable products. This includes the energy label, the product information sheet, information on the EPREL database, etc.
  - Encourages manufacturers to develop more energy-efficient and durable products.

**Which products are in scope?**

Ecodesign requirements apply to smartphones, other mobile phones, cordless phones and tablets, whereas energy labelling requirements apply only to smartphones and tablets.

**Products out of scope**

- Smartphones and tablets with a flexible main display which the user can unfold and roll-up partly or fully (so-calledrollable smartphones).
- Smartphones for high security communication.
- Mobile phones designed to be worn on the wrist (so-called smart watches or wearable mobile phones).

**EPREL**

EPREL stands for European Product Registry for Energy Labelling and is a database for all products with an energy label. All smartphones and tablets, for which certificates are placed on the market after the 20<sup>th</sup> of June 2025, must be registered in EPREL.

**Ecodesign requirements in brief**

The ecodesign regulation sets requirements for energy and resource efficiency, as well as for information. These include requirements related to:

- Availability of a defined range of spare parts and repair/maintenance instructions with specified content for both professional repairs and end-users.
- Maximum delivery time and indicative price of spare parts.
- Ease of disassembly into components and materials.
- Product durability to resist to drops, screen scratches, and exposure to dust and water.
- Operating system updates, data deletion, transfer of functionalities after use, and a provision ensuring that software updates must not negatively impact performance in the years where the product no longer complies with applicable legislation.
- Presence of the technical documentation.
- Information for end users on a free access website on e.g. content of critical raw materials, battery endurance, etc.

**Energy labelling requirements in brief**

The energy labelling regulation requires that smartphones and tablets are supplied with a printed energy label, and that specific information is provided in a product information sheet.

Smartphones and tablets will have to display information on their energy efficiency, battery longevity, reparability, protection from dust and water and resistance to accidental drops.

Compliance Services project

Co-organizers:



Are you a **dealer and/or a retailer**, offering smart phones and slate tablets to end consumers?

- We invite you to consult the materials from a **webinar**, organized in June 2025 – most notably the “Questions and Answers” document, where individual questions from dealers on how to properly display energy labels for smartphones or slate tablets are answered. The webinar presentation is available online as well. All documents can be found here:

<https://www.product-compliance-services.eu/dealers-and-installers/webinars-e->

## [learning/webinar-dealers-smartphones-and-slate-tablets-has-been-held](#)

| Smartphones and slate tablets: Questions and answers                                                    |    |
|---------------------------------------------------------------------------------------------------------|----|
| from the Compliance Services webinar for dealers, which took place on the 10 <sup>th</sup> of June 2023 |    |
| Energy labelling                                                                                        | 2  |
| The energy label – in the packaging                                                                     | 2  |
| The energy label – in the store/trade fair                                                              | 4  |
| The energy arrow and PIS – online sales                                                                 | 7  |
| The scope of the regulation                                                                             | 10 |
| Placing on the market and the transition period                                                         | 14 |
| Availability of energy labels                                                                           | 17 |
| EPREL                                                                                                   | 18 |
| Ecodesign                                                                                               | 20 |
| Ecodesign requirements                                                                                  | 20 |
| Energy labelling and eco-design regulations                                                             | 21 |
| General questions                                                                                       | 21 |
| Compliance Services                                                                                     | 24 |
| Services by the project                                                                                 | 24 |
| Downloads and important links                                                                           | 25 |

**COMPLIANCE SERVICES** Co-funded by the European Union

Compliance Services project is funded by the LIFE programme under contract no. 10102043.

Co-funded by the European Union. Views and opinions expressed are however those of the authors only and do not necessarily reflect those of the European Union or COMES. Neither the European Union nor the granting authority can be held responsible for them.

- We also invite you to read our quick **guide** on how energy labels and related information on smartphones and slate tablets have to be made available to consumers, both in physical shops and at online sales. This document is available in English, Czech, Danish, French, German and Italian:

<https://www.product-compliance-services.eu/dealers-and-installers/product-specific-guidelines-dealers-installers/guidelines-for-dealers/smartphones-and-slate-tablets/quickguide-smartphones-slate-tablets-dealers>

### Guidelines for dealers

New energy labels for smartphones and slate tablets

**As a dealer, it is your responsibility – and a legal requirement – to display energy labels for smartphones and slate tablets you market or sell.**

**The energy label for smartphones and slate tablets**

For more than 20 years, the energy labels have supported consumers in choosing more energy efficient products. Starting on the 30<sup>th</sup> of June 2023, smartphones and slate tablets will have to comply with the new energy labelling regulation (EU 2022/1000). The energy label provides consumers with more information about smartphones and slate tablets, such as battery endurance, the number of charging cycles over the battery's total lifespan, and how long the product is to remain.

**What are your obligations as a dealer?**

As a dealer, there are several requirements to be aware of. The specific requirements depend on whether the product is:

- Sold in physical shops or displayed/hold at trade fairs
- Sold online
- Sold in physical shops or displayed/hold at trade fairs
- Sold online

**Physical shops/trade fairs**

It is your responsibility, among other things, to:

- Display the energy label on the product or on a sign or placard in such a way as to be clearly visible and unobscured by the product itself.
- Provide the product information sheet (PIS) if the customer requests it.
- Display energy labels on products also in the shop's display windows.
- Display the energy label or PIS to the customer if you do not have one. Or download it from EPREL – The European Product Registry for Energy Labelling.

**Online sales**

- Ensure that the model identifier on the energy label matches the product.
- It is your responsibility, among other things, to fulfil these requirements:
  - The energy label and the PIS must be shown in proximity to the price of the product.
  - It is permitted to show an energy arrow instead of the full energy label, and a link instead of the full product information sheet, provided that the full energy label or PIS appears when the price is clicked or the link is clicked or scanned code.
  - The energy label and PIS must appear with only one click. For the PIS, you can click and click to the specific product information sheet.
  - The link for PIS must be named "Product Information Sheet".
  - The energy arrow must follow a specific layout and point to the left towards the energy label and the PIS.
  - The energy arrow must be clearly visible and legible.
  - The label inside the arrow must be the same size as the price.
  - The energy arrow must be shown every time a product is displayed – even if it is not possible to "add the product to the basket". This also applies to trade fairs.

**Visual advertisements, technical promotional material and distance selling, except online sales**

It is your responsibility, among other things, to fulfil these requirements:

- The energy arrow must be clearly visible and legible.
- Only materials in black and white may use a black and white version of the energy arrow.
- The energy arrow must point to the left and be of a size that ensures it is clearly visible and legible.
- If the price is known, the size of the label under the energy arrow must be at least as large as the price.
- Non-informed, the customer must be able to access a printed copy of the energy label and the PIS.
- Non-informed, the customer must be able to access a printed copy of the energy label and the PIS.

**Market surveillance**

The national market surveillance authority carries out regular inspections to verify compliance of products and product information. It is your responsibility to ensure that the energy label and the PIS are correct and that they are accessible to the customer.

## More to come!

Are you a supplier, retailer, or installer dealing with some of the product categories subject to new energy labelling or eco-design requirements? Our project can help you by means of the following services:

- E-learning courses
- Product specific webinars

- Guidelines, FAQs and factsheets
- An opportunity to consult experts with specific individual questions

An opportunity to consult experts with specific individual questions

## Stay in contact!

Please, follow us for more upcoming news about the new #ComplianceServices project to learn about the upcoming changes to the energy label and ecodesign policies!

- Visit the project **website**: <https://www.product-compliance-services.eu>
- **LinkedIn** project news: <https://www.linkedin.com/company/product-compliance-services>
- Project **e-mail**: [project@product-compliance-services.eu](mailto:project@product-compliance-services.eu)
- Feel free to share this newsletter to colleagues who might be also interested: [Sign up for the project newsletter - Compliance Services](#)

## Project consortium

coordinated by



AUSTRIAN ENERGY AGENCY

European organisations



ASSOCIATION OF THE EUROPEAN HEATING INDUSTRY



EUROPEAN HEAT PUMP ASSOCIATION



SOLAR HEAT EUROPE/ EUROPEAN SOLAR THERMAL INDUSTRY



SOLARPOWER EUROPE



ENVIRONMENTAL COALITION ON STANDARDS

National organisations



ADEME  
Agence de l'environnement et de la maîtrise de l'énergie  
France



ADENE  
Agência para a energia  
Portugal



ALTROCONSUMO  
EDIZIONI srl  
Italy



APED  
Associação Portuguesa de Empresas de Distribuição  
Portugal



ENERGISTYRELSEN  
Danish Energy Agency  
Denmark



SEVEN  
The Energy Efficiency Center z.u.  
Czechia



VORES BUREAU  
Denmark



Compliance Services project is co-funded by the LIFE programme under contract n. 101020843. Co-funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor the granting authority can be held responsible for them.  
[WWW.PRODUCT-COMPLIANCE-SERVICES.EU](http://WWW.PRODUCT-COMPLIANCE-SERVICES.EU)

*The information provided by this project reflects the team's understanding and as such is not legally binding. A binding interpretation of European Union law is the sole competence of the European Court of Justice. Any advice or instruction provided cannot substitute the requirements of the energy labelling*

*and ecodesign regulations or the individual delegated acts, which are binding in their entirety and directly applicable in all EU Member States.*

*This project is funded by the European Union. Views and opinions expressed are, however, those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor CINEA can be held responsible for them.*

